

Thank you for trusting Duke Eye Center for your eye care. Please read this information that gives you a brief overview of what to expect and help you prepare for your upcoming appointment.

**Visit length:**

Depending on your eye care needs, a visit may take 1-3 hours. Duke Eye Center offers specialty eye care at all our clinic locations. It is our goal to provide personalized, comprehensive care.

Your visit may include testing, imaging, eye dilation and an extensive eye exam. These services are combined into one visit for your convenience and to avoid multiple trips to the clinic.

We recommend you plan on 2-3 hours for your appointment and encourage you to bring reading material or an electronic device for your time between sessions. If your eye problem requires more extensive testing and examination, your visit may take more time.

**Parking:**

- There is an hourly rate for parking at the main Duke Eye Center on Erwin Rd. and flat fee for valet.
- Parking is free at Duke Eye Center satellite locations – Arrington, Brier Creek, Cary, Holly Springs, South Durham, Winston Salem

**Bring these items with you to your appointment:**

- Medical records, if possible, send these before your appointment
- A list of medications you are currently taking
- Insurance information and payment for co-pays, refraction or other charges you may owe
- Photo ID

**What happens during your visit**

Your visit will begin with an ophthalmic technician or OpTech, a certified eye care professional that helps your eye doctor with your care. You should see your OpTech within 15 minutes after you check-in. Your OpTech will:

- Discuss the reason for your visit
- Review your eye and medical history, including your medications and allergies
- Perform tests and take images
- Dilate your eyes, if necessary. Dilation can take up to 45 min.

Your eye doctor will spend time with you after your eye dilation, testing and imaging.

- Complete a detailed exam
- Review test results and images
- Discuss treatment options

If you need to schedule future appointments, treatments or surgery, office staff will assist you. If you need to cancel or change your appointment, please call 919-681-3937.

We look forward to seeing you soon. Thank you again for choosing Duke Eye Center.