

Parental / Legal Consent for Minor (12-17) MyChart Account

New Parent / Legal Guardian Consent for Minor (12-17) MyChart Account

This Parent/Legal Guardian Consent for Minor (12-17) MyChart Account (Consent) supplements the MyChart Terms and Conditions linked [here](#). Your assent to (a) this Consent, (b) the Terms and Conditions, and (c) Authorization for Text Communication {LINK} is required for unemancipated minors between the ages of 12 and 17 who are patients of Duke ("Minor (12-17)") to be eligible to access their health records through a personal MyChart account ("Minor (12-17) Duke MyChart Account").

This submission requires 3 forms to be accepted. The first is the Terms and Conditions, which describes how you or your Minor (12-17) may use MyChart accounts. Second, is the current form consenting to the Minor (12-17) Duke MyChart Account. Upon submission of the current form, a third form for the Authorization of Text Communications will present and require submission. The submission is not complete until you consent to all 3 forms via an "Accept and Submit" button.

Please be aware that in order to use a Minor (12-17) Duke MyChart Account, your Minor (12-17) must be authorized to receive text communications, as per the Authorization Text Communications form. If you or your Minor (12-17) revoke consent from text communications, for example by responding to a text message with STOP or selecting the un-enroll option in MyChart, your and your Minor (12-17)'s access to the Minor (12-17) Duke MyChart Account assigned to your Minor (12-17) will cease.

Please read the following carefully:

A Minor (12-17) Duke MyChart Account provides the Minor (12-17) access to the types of health information about such as listed [here](#). Please note, the Minor (12-17) Duke MyChart Account provides the Minor (12-17) access to more types of health information than what is made available to you through proxy access, as described by the Terms and Conditions. Also note that the Minor (12-17) will be able to have two-way communication with Duke clinicians, such as the Minor (12-17)'s doctors, via the Minor (12-17) Duke MyChart Account to discuss health related issues including appointments, test results, and health guidance.

By individually reviewing and clicking : (a) acceptance of the Terms and Conditions, and Authorization to Text Communications here and clicking the “Agree and Submit” below, you are accepting the terms of this Consent and Terms and Conditions and authorizing Minor (12-17)’s text communications, both as parent or legal guardian of the Minor (1217), and on behalf of the Minor (12-17); (b) authorizing Duke to confirm eligibility of the Minor (12-17) you identify in the Minor (12-17) Identity section below to establish a Minor (12-17) MyChart Account that will allow the Minor (12-17) to access health information about them as described above; and (c) authorizing Duke, upon confirmation by Duke in its sole discretion, to directly provide the Minor (12-17) an activation code to activate a Minor (12-17) Duke MyChart Account for exclusive access by the Minor (1217).

You hereby represent and warrant that:

1. You are the parent or legal guardian of the Minor (12-17).
2. You have "proxy access" to portions of the Minor (12-17)'s MyChart information, as described in the Terms and Conditions linked [here](#).
3. The Minor (12-17) is unemancipated and between the ages of 12 and 17.
4. The Minor (12-17) is a patient of Duke.
5. You hereby authorize the Minor (12-17) to have access to his or her own Minor (1217) Duke MyChart Account upon confirmation by Duke, in its sole discretion, and activation of such Account by Minor (12-17).
6. The information you submit to Duke hereunder is accurate, true, current and complete.

You also acknowledge and agree that:

1. You are fully responsible for any use of MyChart by Minor (12-17).
2. You will inform Minor (12-17) of the Terms and Conditions [here](#) and this Consent.
3. You are and will remain responsible for the Minor (12-17)'s obligation to comply with the Terms and Conditions and this Consent.
4. Your access to MyChart is subject to federal and state data privacy, security and confidentiality laws and regulations. You are not authorized to use the Minor (12-17)'s MyChart activation code, or account access credentials, or otherwise access the Minor (12-17)'s Duke MyChart Account. You may see some information we provide to the Minor (12-17) through your proxy access to the Minor (12-17)'s information, but such proxy access is available to you solely through your personal MyChart access credentials. This means that you will not be able to access certain information provided to or by the Minor (12-17) via their Minor (12-17) Duke MyChart Account, such as two-way communication with Duke clinicians, including the Minor (12-17)'s MyChart conversations with their doctors through the Minor (12-17) MyChart Accounts messaging function.

Minor (12-17)'s approved to activate a Minor (12-17) Duke MyChart Account may access features that you may not be able to access through your personal or proxy MyChart account, including, but not limited to:

- a. Allergy information
- b. The ability to book, cancel and view appointments
- c. Billing Account summary
- d. Current health issues
- e. Health trends
- f. Hospital admission information
- g. Immunization information
- h. Letters with internal and external clinicians regarding Minor (12-17)'s care
- i. The ability to message and receive messages from Duke clinicians, such as the Minor (12-17)'s doctors, that the Minor (12-17) has had appointments with in the previous three (3) years
- j. Medical history information
- k. Medication information
- l. MyChart Account information, including account preferences and settings
- m. Preventative care information
- n. Test results
- o. Texting

Minor (12-17) Duke MyChart Account Enrollment:

Upon Duke's approval of this request, an account activation code will be generated, and provided directly to the Minor (12-17).

For any questions about the enrollment process, please contact Duke Health Customer Service at 919-620-4555 or 800-782-6945 between 8:00am-5:00pm ET Monday, Tuesday, Wednesday and Friday or 8:00am-4:00pm ET Thursday.

Additional Terms:

You must notify us if your legal relationship with the Minor (12-17) changes in any way, by calling Duke Health Customer Service at 919-620-4555 or 800-782-6945 between 8:00am-5:00pm ET Monday, Tuesday, Wednesday and Friday or 8:00am-4:00pm ET Thursday. Duke reserves the right to revoke MyChart access at any time for any reason.

If you would like to withdraw your consent for the Minor (12-17) to access his or her health information through a Minor (12-17) Account, you must call Duke Health

Customer Service at 919-620-4555 or 800-782-6945 between 8:00am-5:00pm ET Monday, Tuesday, Wednesday and Friday or 8:00am-4:00pm ET Thursday

This Consent and your proxy account access expires on the Minor (12-17)'s eighteenth (18th) birthday.

You may not assign the rights and obligations accruing to you under this Consent or the Terms and Conditions, and any attempted assignment shall be void.

Please enter information about the Minor (12-17) for whom you are requesting a Minor (12-17) Duke MyChart Account to be activated. All fields are required.

The terms above are incorporated by reference to the [Terms and Conditions](#) and [Privacy Policy](#).

Version Date: July 31, 2018

Minor (12-17) Identity (must be between the ages of 12 and 17):

First Name:

Last Name:

Sex:

DOB:

Information about you:

Your Phone:

Consent:

By Clicking “Agree and Continue” I, as the parent or legal guardian of the above named patient, have reviewed and accept the Terms and Conditions and Privacy Policy on behalf of myself and on behalf of the above named Minor (12-17) patient. By Clicking “Agree and Continue” I, as the parent or legal guardian of the above named patient, give permission for Duke Health to provide this Minor (12-17) access to his or her health information through a Minor (12-17) Duke MyChart Account as set forth in the Consent above.